

ABSTRACT

A method for supplying a number of service providers with technical service devices makes it possible to reduce the expense incurred by a service provider for supplying its service employees with service devices and simultaneously and to improve the service processes of the service provider and/or its quality of service. According to the invention, a number of service devices are assigned to each of the service providers, and each of the service providers respectively perform services at a number of facility locations that are located at locations different from storage locations for service devices thereof. The inventive method comprises the following steps: managing the service devices via a device service provider to which the respective number of service devices can be made available by the service providers, with the aid of a data processing system, whereby each of the service providers can access the data processing system, and a delivery of one or more service devices of the service provider to a desired facility location can be requested via the data processing system; delivering the requested service device(s) to the desired facility location via the device service provider.